

TERMS OF SALES

THE FOLLOWING CONDITIONS OF SALE SHALL GOVERN THIS TRANSACTIONS EXCEPT AS OTHERWISE SPECIFICALLY STATED BY THE COMPANY.

Quotations:

Quotations are subject to confirmation on receipt of the order. If there is any change in the price of raw materials, energy or any additional taxes levied by the government during the period after submission of quotation and before the delivery of order, the price may be revised downward or upward accordingly.

Terms of Sale:

- The sales order will be issued after the final confirmation from customer in the form of P.O.
- Delivery time of materials will be within agreed time after the finalization of order at both ends condition to there is no uncertain problem or force majeure.
- Partial shipment will be allowed against any order.

Terms of Payments:

- Payments will be made within the agreed schedule.
- Payments to be made through crossed cheque, demand draft or pay order favoring “**Macpac Films Limited**”.
- In case of letter of credit, it should be free discrepancies. Pertaining to any discrepancy the order will be withheld, till an amended and discrepancy free copy of L/C is received.
- Any delay in payments from the agreed time period may be charged extra as per levied financial costs.
- Cash transaction and handling with any sales representative or personnel of the Company is prohibited.

Storage:

- Material at customer end should be stored in controlled environment having temperature 20-25°C and humidity level must be 40-65%.
- Material should be stored separate from chemicals to avoid any chemical reaction, contamination and absorption of unwanted smell or odour.
- Material that is not kept with standard procedures will not be liable for any complaint or claim.
- Material offloading/unloading will be the responsibility of the customer.

Complaint/Claim:

- Liability of the Company will be only to the extent of virgin material sold, any claim of converted material would not be entertained.
- Treatment level retention on metalized surface is not guaranteed.
- Any complaint on quality of the material will be entertained within 1 month from the date of dispatch.
- Any complaint arising later than 30 days of dispatch will not be entertained.
- All material return must be within 3 months of acceptance of complaint procedure and be in original packing and/or condition to confirm that the material was manufactured by “**Macpac Films Limited**”.